## Nelson, Bettie L

From: Lori Burgoyne (602) 426-7166 [Lori.Burgoyne@mdsps.com]

Sent: Wednesday, February 12, 2003 6:46 PM

To: Tracey Pranaitis: bettie.l.nelson@pmusa.com; Cathy Roberts

Cc: William Bumgardner

Subject: Re: FWD: RETURNED ACCORD DEVICES (count and function status)

Sensitivity: Confidential

## Bettie,

All the devices reported to you by Tracey with information provided by William have problems with downloading, but per William they all function in other respects. We have a total of 27 devices with chips. (Not including new devices w/chip from last shipment. Of the new devices we have 12 that function: 11 that will not download and one that can download). We also have 9 devices with out chips. Please let us know if we can provide you with any other information. Lori

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